

Public Service Company of New Hampshire
Migration of Customers To and From the Competitive Energy Supply Market
2011 Report
to the New Hampshire Public Utilities Commission

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
July							
Residential	1,284	565,069		423,084	0.30%	281,693,593	0.20%
Small C&I Rate G	9,071	40,161,882		73,765	12.30%	155,746,236	25.79%
Medium C&I Rate GV	798	99,589,581		1,404	56.84%	152,991,256	65.09%
Large C&I Rate LG	90	95,948,302		114	78.95%	105,202,447	91.20%
Lighting	<u>183</u>	<u>1,018,440</u>	583,081	<u>1,013</u>	<u>18.07%</u>	<u>2,577,927</u>	<u>39.51%</u>
Total	11,426	237,283,274		499,380	2.29%	698,211,459	33.98%
August							
Residential	1,384	647,472		423,381	0.33%	302,131,445	0.21%
Small C&I Rate G	9,248	41,540,461		73,776	12.54%	160,865,671	25.82%
Medium C&I Rate GV	810	106,243,624		1,406	57.61%	160,746,202	66.09%
Large C&I Rate LG	91	102,259,505		113	80.53%	110,097,113	92.88%
Lighting	<u>180</u>	<u>1,155,091</u>		<u>1,012</u>	<u>17.79%</u>	<u>2,831,621</u>	<u>40.79%</u>
Total	11,713	251,846,153	524,608	499,688	2.34%	736,672,052	34.19%
September							
Residential	1,447	616,226		423,067	0.34%	266,136,551	0.23%
Small C&I Rate G	9,351	40,523,533		73,752	12.68%	151,950,995	26.67%
Medium C&I Rate GV	814	101,113,069		1,407	57.85%	154,353,110	65.51%
Large C&I Rate LG	94	102,415,861		115	81.74%	109,373,375	93.64%
Lighting	<u>188</u>	<u>1,339,868</u>	372,964	<u>1,009</u>	<u>18.63%</u>	<u>3,323,367</u>	<u>40.32%</u>
Total	11,894	246,008,557		499,350	2.38%	685,137,398	35.91%

***Total Customers* refers to all customers taking Delivery Service.